Home App Kit
Handy hints and tips

The intuitive Yale Home App lets you manage
the access of your home remotely.*

*When used in conjunction with a Yale Connect Plus Hub 2

Yale Home

Step **1**

DOWNLOAD YALE HOME APP

The app requires a minimum operating system of **iOS 11 Plus** for iPhone, and 8 Plus for Android based phones.

- The Yale Home App is needed to control your Yale products from your mobile device.

- The Yale Home App is available for iPhone and Android.

- Download the Yale Home App from the App Store or Google Play depending on your device.

- Once you have downloaded the Yale Home App, log in to or create a Yale Home account.

SETUP CONNECT PLUS HUB 2

Before setting up the Connect Plus Hub 2 for remote WiFi access, ensure your phone is connected to the 2.4GHz WiFi. **Note: only 2.4GHz** is compatible with the hub. Both your phone and the hub should be connected to the same network during setup.
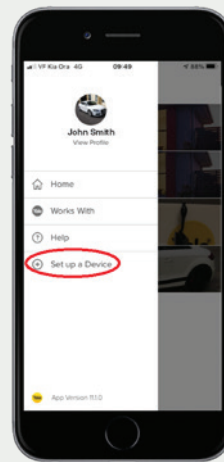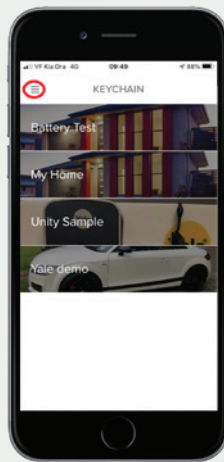
IMPORTANT!
• You won't be able to make the connection if you are using **5GHz**, but you can change back to 5GHz once the hub has been connected. The **"signal appears to be weak"** doesn't affect the bridge's performance, continue past this point until the set up is finished.

The app will prompt you through the set up process.

Alternatively, open the Yale Home App and select the 3 lines on the **top left-hand corner**. Select set up a device.

Scan the QR code on the back of the hub (or enter the code as circled), then connect power to the hub . Follow the in-app setup steps.

IMPORTANT!: The serial number always uses zero's not the letter "O" (See pic 'H2LA20001A')

3

SETUP AERON ACCESSORIES

Once the hub has been setup, the app will prompt you to setup another device. Now you can setup the Aeron Window Actuator / or remote. Again, follow the in-app setup steps.
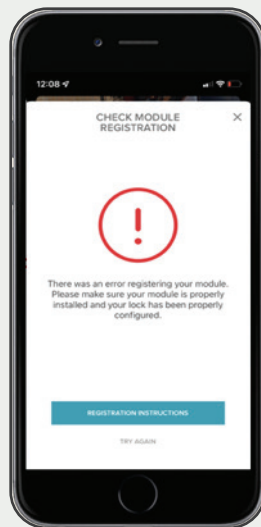
REMOTE

WINDOW ACTUATOR

TROUBLE SHOOTING

IMPORTANT!

If your actuator or remote does not register successfully and you end up with the following error message. Please try the pairing process again.

For other issues, please refer to out FAQs on your website.

Yale is trusted by millions of people every day to keep what's important to them safe.

Our innovations have protected their homes, families and belongings for over 180 years. We have expanded from being a leader in mechanical lock engineering to innovating connected smart locks and homes. Because we always make every effort to push the boundaries in a changing world.

We were there for your grandparents (and probably theirs) and we'll be there for your children.

ASSA ABLOY is the global leader in door opening solutions, dedicated to satisfying end-user needs for security, safety and convenience.

Trusted every day

ASSA ABLOY New Zealand Limited
6 Armstrong Road, Albany
Auckland 0632, New Zealand
www.yalehome.com/nz

For customer feedback:
nzsales@assaabloy.com

ASSA ABLOY Australia Pty Ltd
235 Huntingdale Road, Oakleigh,
Victoria, 3166
www.yalehome.com/au

For customer feedback:
customerservice.au@assaabloy.com

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